

IT Advisory Council Meeting Minutes  
01 February 2012  
9:00 AM to 10:30 AM  
Ag. Administration 115 and Research Services 200

Members invited: V. (Bala) Balasubramaniam, Luis Cañas, Matt DeVore, Mike Kauffman, Mark Light, Steve Nameth, Scott Shearer, Rob Luikart (vice chair)

- Attending: Balasubramaniam, Cañas, DeVore, Kauffman, Light, Nameth, Luikart
- Meeting called to order by Luikart.
- Minutes of the meeting of 10/24/2011 were approved.
- Discussion of the CFAES Mobile Computing Device Standard and Agreement version 2
  - Recommendation to remove fee structure for Platform and Appliance levels.
  - Reviewed the scenario: What if employees do not want to sign the agreement?
    - Provide information about what will happen
    - Remind employees that support does not involve monitoring
    - Provide more education and information about the support program
    - Use LANDesk as an example of how the support program will be implemented and operated.
  - Discussed OSU's Institutional Data Policy and issues with mobile devices connecting to university services.
  - Discussed the situation of employees using mobile devices who already have access to university services and how to encourage their adoption of the standard and agreement.
  - Provide informative "What If?" scenarios to employees
    - Note situations where responsibility for compliance with IT security policies falls to the individual.
  - Recommend that an employee's taxable reimbursement be dependent upon adoption of the standard and agreement (requirement for enrollment).
  - Discussed the Extension perspective
    - No fee a good thing
    - Provide an explanation for the use of "cloud" services (i.e. MaaS360 product).
  - Clarify the definitions of Platform vs. Appliance in terms of hardware ownership
    - Be up front about what is coming in terms of new rules and regulations
    - Utilize faculty and staff as presenters and communicators for rollout.
  - Modify the wording of Item IV, #2 of the standard and agreement
    - Remove "without notice" and indicate that user will be alerted as soon as possible.
  - Provide an explanation of monitoring vs. configuration management
    - Explain in FAQ.
  - Remove the requirement for supervisory permission/sign-off.
  - Motion to approve a recommendation for VP Cabinet was tabled for further discussion.
- New Business: Discussion of the adoption of the new university E-Mail system
  - CIO to provide information describing the features of Exchange
  - Create a fact sheet/FAQ and include in future communications
  - Ask users to provide tips to assist with adoption.
- Upcoming Meeting Schedule
  - Members agreed to meet within a month.